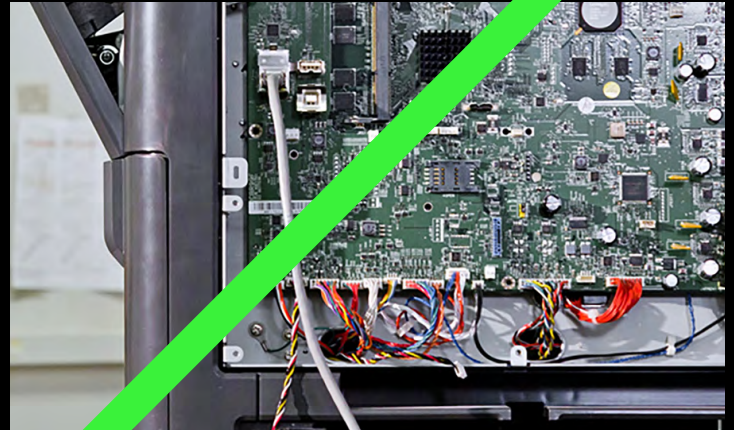
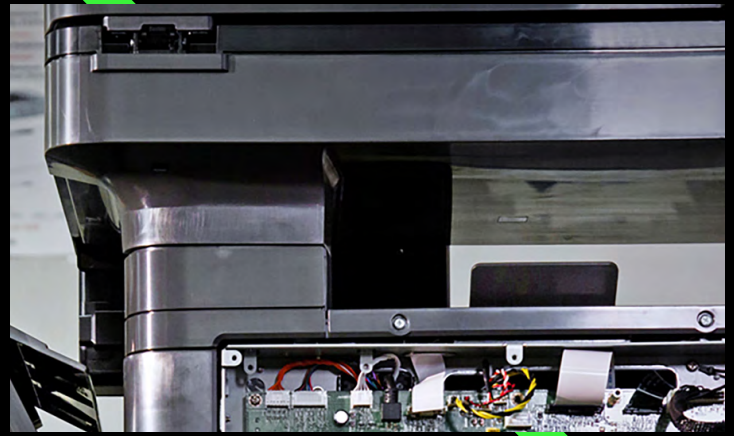




Lexmark printers, intentionally engineered.

Worry less, achieve more!

Lexmark knows that you have more important things to focus on than print, that's why they make it one less thing for you to worry about. Intentionally engineered to last longer, Lexmark printers work securely and effectively in all industries and environments. They have been intentionally engineered to anticipate and prevent problems before they occur and have been sustainably designed with a wide range of extended warranty options and end of life programmes, enabling you to spend more time with your customers and less time worrying about printers!



Lexmark™



Lasting
7+ years

Intentionally engineered to last 7+ years!

Designed with durable steel frames and long-life components, Lexmark printers are intentionally engineered to last seven years or more. With this robust design, they have been built to withstand high usage environments from back office to retail to manufacturing while meeting accessibility standards.

It's not a coincidence that Lexmark devices are as robust as they are. Through terabytes of real-world performance data, unparalleled industry expertise and relentless testing has given Lexmark the product and customer insights that drive research and development, ultimately extending your investment.



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Lexmark™



Extended Lifetime



Intentionally engineered for an extended lifetime!

Extended Limited Warranties. Enhanced peace of mind.

With Lexmark's extended warranties, you can extend the lifetime of your Lexmark printer and MFP fleet.

Many organisations plan to replace print devices every 3-5 years, as they believe manufacturers build products to this intended lifespan. While Lexmark can't speak for others, they know that such devices frequently stay in their working environment past this planned time period and have intentionally engineered devices that operate productively and efficiently for much longer than you might expect.

Leaving devices installed for longer than anticipated drives down your total cost of ownership (TCO), increases your profitability, and also has a positive impact on the environment.

Lexmark performance includes a commitment to excellence.

Lexmark's passion for superior performance is apparent from the first day you put our products to work and throughout their life cycles. You'll see it in the quality and workmanship of all our printers and multifunction devices, as well as in the way we support these products with a variety of Base and Extended Limited Warranty options.



Extended Lifetime



Lexmark is dedicated to delivering fast problem resolution, if a device malfunctions, along with personalised support to get it back on the job as quickly as possible.

Their warranty services include a variety of customisable plans, ranging from Base to Extended Limited Warranties to comprehensive support. So you have flexible options for meeting the specific demands of your output environment and for reducing costly device downtime.

Lexmark Warranty Service Plans include product support by telephone, email, online and chat. And if a problem can't be resolved remotely, a Technical Support Center Agent will initiate steps to address the matter quickly, based on your service plan. This could mean sending you a replacement printer (usually on the next business day), dispatching a certified technician to your location, or other convenient solutions.

After the Base Limited Warranty period, a Lexmark Extended Limited Warranty can provide affordable coverage for up to a total of five years, on many products, to give you continuing peace of mind.

Predictive Service



Intentionally engineered for predictive service!

More than a million Lexmark devices tell Lexmark exactly what they're going through. And Lexmark is listening. That helps them making better products and fix potential problems before the occur! In every imaginable industry in every corner of the globe, the intelligent, sensor-equipped Lexmark devices that customers ask them to manage are continuously generating the data they need to make their products stronger, better, and more reliable.

See how raw data gives Lexmark a deeper understanding. It's not magic. It's based on Lexmark's expertise and experience with artificial intelligence, machine learning and big data analytics.

Predictive service pairs advanced technologies and sophisticated algorithms and makes Lexmark capable of anticipating and preventing disruptions before they occur. Thanks to their IoT-enabled devices, they know when an issue will arise and can contact customers to resolve the problem, often remotely, before they are aware it even exists. Over 68% of service issues can be resolved remotely by Lexmark's Technical Support Center.

With toner and other supplies, artificial intelligence (AI) also enables automatic, just-in-time delivery based on actual usage and eliminates the need for stocking up.

This proactive approach results in consistent and cost-saving device support that stands out from the competition.



All
Environments



Intentionally engineered to work in all industries and environments!

Lexmark makes their testing torture, so owning a Lexmark printer won't be.

The proven reliability and durability Lexmark delivers to offices, factories, stores, pharmacies and every imaginable real-world environment takes more than standard engineering. It requires a certain kind of creative imagination to devise torturous tests and a determination to break things.

Comprehensive laboratory testing is a pillar of what Lexmark calls "Intentional Engineering," a systematic pursuit of product improvement. Lexmark engineers put every model of their printers and multifunction products through dozens of demanding tests, before, during, and after launch.

And they never stop using the data they gather during testing to make products that the customers can count on in their workplace.

If you could join Lexmark in the testing labs, you'd see how they push their products past their limits around the clock every day, all so they can learn how to make printers and multifunction products that work better and last longer.